QUALITY AND CAPA

From deviation to effective CAPA

THE MOMENT

A batch is rejected. Again. Same root cause as last time.

Containment the same day, root cause, and a CAPA closed only after verification and validation.

THE FLOW

1. **Record the event** — Quality control
2. **Contain** — Production
3. **Investigate and act** — CAPA owner
4. **Verify, validate, close** — Independent reviewer

Blueprint BP-08	
SECTOR	Quality management
PROCESS	Quality and CAPA
STARTS WITH	Deviation
RESULT	Effective CAPA
BUILDING BLOCKS	M-Files for Quality

Audit trail

Recognise this moment?

Tell us about your own process. We look at it with you, without obligation.

DISCUSS THIS PROCESS
softadvice.eu
/plan-a-call

READ THE FULL BLUEPRINT
softadvice.eu
/in-practice/quality-deviation-to-capa