QUALITY AND CAPA

Product files without folders

THE MOMENT

A customer reports a problem with one serial number. The file is scattered across design, production and quality.

Design file, technical file and production history assembled from metadata, per product and serial or lot number.

THE FLOW

1. **Define the product**
   Engineering
2. **Tag every document**
   Author
3. **Record production**
   Manufacturing
4. **Retrieve**
   Quality

Blueprint BP-11	
SECTOR	Quality management
PROCESS	Quality and CAPA
STARTS WITH	Production
RESULT	Product file
BUILDING BLOCKS	M-Files for Quality

Audit trail · Version control

Recognise this moment?

Tell us about your own process. We look at it with you, without obligation.

DISCUSS THIS PROCESS
softadvice.eu
/plan-a-call

READ THE FULL BLUEPRINT
softadvice.eu
/in-practice/quality-product-file-per-serial-number